

CURRENT LABOR RATES

Effective 11/19/2007

Bench Fee (Cleaning of Dust, basic check-in and testing)	\$ 25.00
System Diagnostic (This is only paid when a customer does not know or is incorrect about what is wrong.)	\$ 45.00
Minimum Hourly Labor Rate (1 Hour Minimum) (Rounded to next 30 minutes)(\$15 more for Laptops)	\$ 85.00
Express Fee (Fee to put your repair job at the front of the line)	\$ 45.00

For most work the above rate will apply, for special cases the following rates will apply.

L01 Assembly w/ OUT Software Installation (Free if ALL parts bought from ECI)	\$	75.00
L02 Assembly w/ Ubuntu, XP or Vista Installed (Does not include software cost)	\$	115.00
L03 Replacement of Power Supply Unit On Desktop (Price does not include part)	B \$	25.00
L04 Data Backup to our server and back to customers drive (\$30 more if over 10GB)	B \$	45.00
L04b Data Recovery HD (Restoring data from corrupt drive, price depends on case but starts at \$150 even if we fail)		
L04c Data Recovery Removable (Restoring data from corrupt flash media or USB drive, starts at \$50 even if we fail)		
L04d Data Backup to Media (\$45 for first DVD \$15 each extra, or \$25 for first CD \$10 for each extra)		
L05 Install of PCI Card or video card with drivers (\$15 each additional)	B \$	25.00
L06 Install of Peripheral (Printer, Camera, Scanner ect)	B \$	35.00
L07 Install of Storage Device (HD, CD-ROM, CD BURNER)	B \$	25.00
L08 Install RAM or CPU (w/ memory check)	B \$	25.00
L09 Local Delivery (For Zip Codes 853?? Or 850??) (852?? Is \$20 more)(Outside the county is \$1 per mile)	\$	35.00
L10 Setup of a delivered computer (To be added to delivery charge) (+\$15 for each additional computer)	\$	25.00
L11 Computer lessons done at clients location per hour (\$25 less if done with a delivery, or other service)	\$	75.00
L12 Reinstall of OS with reformat on non ECI computer system, drivers not supplied ***	B \$	145.00
L13 Reinstall of OS with reformat on non ECI computer system, drivers supplied ***	B \$	85.00
L14 Reinstall of OS with reformat, on ECI computer systems ***	B \$	55.00
L15 Reinstall of OS with reformat, on ECI computer systems, drivers not supplied ***	B \$	75.00
L16 Reinstall of OS without format	B \$	125.00
L17 System Tune-Up (Cleaning of startup items, and dust, clean viruses/spyware/adware)	\$	85.00
L17b Major System Cleaning (Same as L17 but with over 300 items to be cleaned)	\$	145.00
L18 Motherboard or Case Upgrade *HARDWARE ONLY* No drivers/OS	B \$	75.00
L19 Motherboard Upgrade W/ OS & Driver Config (-\$40 if reformat of drive)	B \$	145.00
L20 Repair of Power Adaptor plug on laptop. (Price does not include part)	B \$	125.00

On site labor is the same as normal prices plus a \$45 trip charge and \$20 more per hour.

*** Customer must provide OS or Buy OS

Free install of parts bought from Emerald on systems bought from Emerald

When a computer is dropped off a customer must fill out a warranty/repair form. If the computer is not under warranty the customer must pay for at least one hour of labor when they drop off the computer, or else they must pay for the intended labor to be performed. The customer must pay for all parts before they will be installed into their system.